

MBCP 2003

M.B.A. DEGREE EXAMINATION, MAY 2026.

Second Semester

Common

HUMAN RESOURCES MANAGEMENT

(2023 Regulation)

Time : Three hours

Maximum : 75 marks

PART A — (5 × 4 = 20 marks)

Answer any FIVE questions.

1. Define Coaching and Mentoring in HRM.
2. Explain the concept of Outsourcing in HR practices.
3. What is Human Resources Development (HRD)?
4. Mention two Training and Development Methods.
5. State two objectives of Career Development in HRM.

6. What is meant by Delegation in Personnel Empowerment?

7. Define Principal Compensation Issues.

8. What is Quality of Work Life?

PART B — (5 × 8 = 40 marks)

Answer any FIVE questions.

9. Discuss the HR issues and practices related to Outsourcing.

10. Explain various Training and Development methods in HRD.

11. Describe the Career Development process and its importance.

12. What is Personnel Empowerment and why is it important?

13. Discuss different types of Financial Compensation.

14. Explain the factors influencing Productivity and Morale.

15. Describe the concept of Employee Motivation and Stress Management.

16. Explain how Building Relationships and Trade Unions impact HRM.

PART C — (1 × 15 = 15 marks)

Answer the following.

17. Case Study (Compulsory)

An organization faces high employee turnover due to poor employee morale and lack of motivation. As the HR head, propose strategies to improve Productivity, Employee Morale, Motivation, and ensure a better Quality of Work Life.